Integrations

PROPERTY**MELD** + appfolio

Integration overview

appfolio + **PROPERTY**MELD
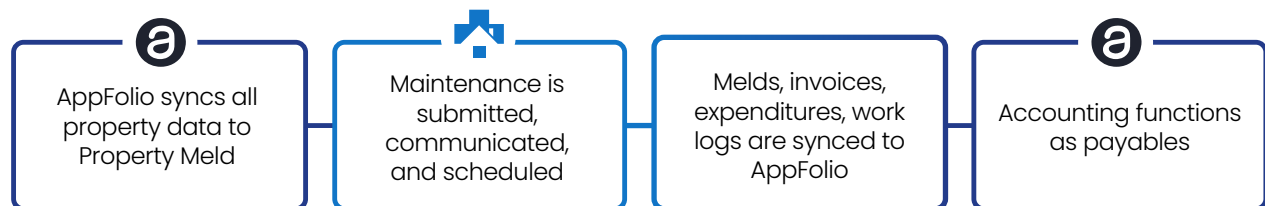
Software at a glance:

Property Meld - Handles all maintenance operations

AppFolio - Handles all accounting

Why this integration is helpful:

This integration will eliminate the need for double-entry between Property Meld and AppFolio, as details such as properties, units, residents, and owners are automatically synced to Property Meld, to keep everyone in the loop. Work orders are automatically generated in AppFolio when a Meld is created.

Integration Flow:

AppFolio syncs all property data to Property Meld	Maintenance is submitted, communicated, and scheduled	Melds, invoices, expenditures, work logs are synced to AppFolio	Accounting functions as payables

AppFolio
↳ Property Meld

Benefits:

- No double-entry
- Auto invites residents to Property Meld after move-in
- Syncs property notes

Property Meld
↳ AppFolio

Benefits:

- No lost invoices/expenditures
- Customizable bills
- Photos attached to work orders
- Work order status updates

Help Resources: For more details, visit **help.propertymeld.com**

What syncs over?

appfolio → PROPERTYMELD

Information synced from AppFolio to Property Meld includes properties, residents, vendors, users, and owners.
This sync occurs every 2 hours, so updates might not be immediate.

Properties & Units

If a unit is deactivated or hidden in AppFolio, you'll need to manually deactivate in Property Meld. This is not done automatically to prevent any open work orders from being closed out prematurely on deactivated units.

AppFolio		Property Meld
Street	→	(Property) Address
City	→	(Property) City
State	→	(Property) State
Postal Code	→	(Property) Zip Code
Unit Specific Notes	→	Unit Maintenance Notes
Maintenance Notes	→	Property Maintenance Notes
Maintenance Limit	→	Maintenance Limit

Residents

AppFolio		Property Meld
Name	→	Name (Initial sync only)
Email	→	Email
Home, Cell, Work	→	Cell, Home, Business

Vendors

Inviting Vendors to Meld: Vendors will need to be manually selected and synced. For more information on inviting vendors, see **Syncing Vendors – AppFolio**.

AppFolio		Property Meld
Email	→	Email Address

Owners

AppFolio		Property Meld
Name	→	(Property) Address (Initial sync only)
Email	→	Email Address
Home, Cell, Work	→	Cell, Home, Business

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What syncs over?

PROPERTYMELD → appfolio

The data synced from Property Meld to AppFolio includes Melds, uploaded files, expenditures, and invoices.
Most of these updates should appear instantly in AppFolio.

Melds

If you are an existing Property Meld customer before integrating, only open and future melds will sync to AppFolio; completed Melds will not.

Melds → Work Orders

Meld Files → Work Order Files

Photos	→	Photos
Files	→	Files
Videos	→	Videos

Work Logs → Work Order

Work Log → Labor

Expenditures → Work Order

| Approved Expenditures | → | Billable Line Items on Work Order |
| Approved Expenditure PDFs | → | Attached to Work Order |

Invoices → Bills

Approved Invoices → Bills or Billable Line Items

Meld Chat → AppFolio Notes

Messages from Residents, Owners, etc. → Note

Invoices → Work Order

Approved Invoice PDFs → Bills or Billable Line Items