

# Integrations



# Integration overview



*Software at a glance:*

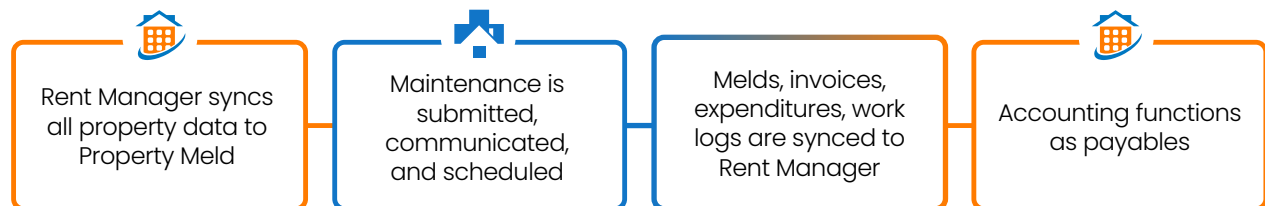
**Property Meld** - Handles all maintenance operations

**Rent Manager** - Handles all accounting

## *Why this integration is helpful:*

This integration will eliminate the need for double-entry between Property Meld and Rent Manager, as details such as properties, units, residents, and owners are automatically synced to Property Meld, to keep everyone in the loop. Work orders are automatically generated in Rent Manager when a Meld is created.

*Integration flow:*



## Rent Manager

↳ Property Meld

### Benefits:

- No double-entry
- Auto invites residents to Property Meld after move-in
- Syncs property notes

## Property Meld

↳ Rent Manager

### Benefits:

- No lost invoices/expenditures
- Customizable bills
- Photos attached to work orders
- Work order status updates

**Help Resources:** For more details, visit [help.propertymeld.com](https://help.propertymeld.com)

# What syncs over?



Information synced from Rent Manager to Property Meld includes properties, residents, vendors, users, and owners. This sync occurs every 4 hours, so updates might not be immediate.

## Properties & Units



If a unit or property is deleted in Rent Manager, no changes will be made in Property Meld. All deactivation must be done manually.



Street → (Property) Address

City → (Property) City

State → (Property) State

Postal Code → (Property) Zip Code

Comments → Unit Maintenance Notes

## Residents



Residents are synced based on their move-in and move-out dates in Rent Manager. If a resident is deleted in Rent Manager, no changes will be made in Property Meld.



Name → Name (Initial sync only)

Email → Email

Home, Cell, Work → Cell, Home, Business

## Property Groups



Name → Property Groups Page

## Vendors



Email → Email Address

## Users



Email → Email Address

## Owners



Name → (Property) Address  
(Initial sync only)

Email → Email Address

Home, Cell, Work → Cell, Home, Business

# What syncs over?



The data synced from Property Meld to Rent Manager includes melds, uploaded files, expenditures, and invoices. Most of these updates should appear instantly in Rent Manager.

## Melds



If you are an existing Property Meld customer before integrating, only open and future melds will sync to Rent Manager; completed Melds will not.



Melds



Service Issues Tab

## Internal Work Logs → History/Notes



Agent



User

Check-in



(Details) Check-in

Check-out



(Details) Check-out

Hours



Hours

Title



Note

## Meld Files → History/Notes



Date file was uploaded to Meld



Date

## Invoices → Work Order (Bills)



Work Order



Vendor Bill  
(checked or not checked)

PDF of Invoice



Bills (PDF of invoice)

## Expenditures → Work Order (Bills)



Property



Property

Unit



Unit

RM Item



Item

Description



Description

Quantity



Qty

Cost



Cost

Price



Sale Price

Total



Total

## Meld Chat → History/Notes



Date/Time of Message



Date

Messages from Residents, Owners, etc.



Note

**Help Resources:** For more details, visit [help.propertymeld.com](http://help.propertymeld.com)